

Medica Mailing Addresses for Claims

Medica

New claims, resubmissions, claim adjustments and late claims are all processed at the same locations, as indicated below. Medical claims and medical/dental claims for Medica members should be sent to the appropriate address below depending on the Medica product. For claim adjustments, mail a Medica Adjustment Request Form to the appropriate address below when a payment has already been made by Medica but a change is necessary and is within 180 days of the original provider remittance advice (PRA) check date, unless a provider contract indicates otherwise. For late claims, mail a Medica Late Claim Appeals Form with claim form and relevant documentation to the appropriate address below. Providers may call Medica's Provider Service Center to check on a claim if it isn't processed within two weeks.

Medica
PO Box 30990
Salt Lake City, UT 84130

Medica Behavioral Health

Medica Behavioral Health handles mental health/substance abuse (MH/SA) services for Medica members. Related claims should be sent to:

Medica Behavioral Health
PO Box 30757
Salt Lake City, UT 84130-0757

Delta Dental

Dental claims should be submitted to:

Delta Dental of Minnesota
PO Box 1519
Minneapolis, MN 55440-1519

ACN

American Chiropractic Networks (ACN) handles chiropractic care for Medica fully insured and self-insured members other than SelectCare enrollees. Chiropractic claims for Medica members who access this network should be submitted to:

Medica
PO Box 30990
Salt Lake City, UT 84130

HSM

Health Services Management (HSM) manages chiropractic care for SelectCare enrollees. Chiropractic claims should be submitted to:

Health Services Management, Inc.
7805 Hudson Road, Suite 190
Woodbury, MN 55125

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