

Policy Name	Standby Physician Policy
Summary	<p>This policy addresses the reimbursement of physician standby service, and hospital mandated on call service.</p> <p>CPT code 99360 defines physician standby service as requested by another physician which involves prolonged physician attendance without direct (face-to-face) patient contact. The physician may not be providing care or services to other patients during this period. This code is not used to report time spent proctoring another physician. It is also not used if the period of standby ends with the performance of a procedure subject to a surgical package by the physician who was on standby.</p> <p>Similarly, hospital mandated on call services, billed with CPT codes 99026 and 99027, also do not involve direct patient contact and are noncovered services according to CMS.</p> <p>CPT codes for these services are denied because they do not involve direct (face-to-face) patient contact.</p>
Related Coding Information	<p>99360 - Physician standby service, requiring prolonged physician attendance, each 30 minutes</p> <p>99026 - Hospital mandated on call service; in-hospital, each hour</p> <p>99027 - Hospital mandated on call service; out-of-hospital, each hour</p>
Resources	<ul style="list-style-type: none"> • CMS National Physician Fee Schedule • Center for Medicare and Medicaid Services (CMS) • Current Procedural Terminology (CPT)
Effective Date	8/16/09 date of service
Revision Updates	