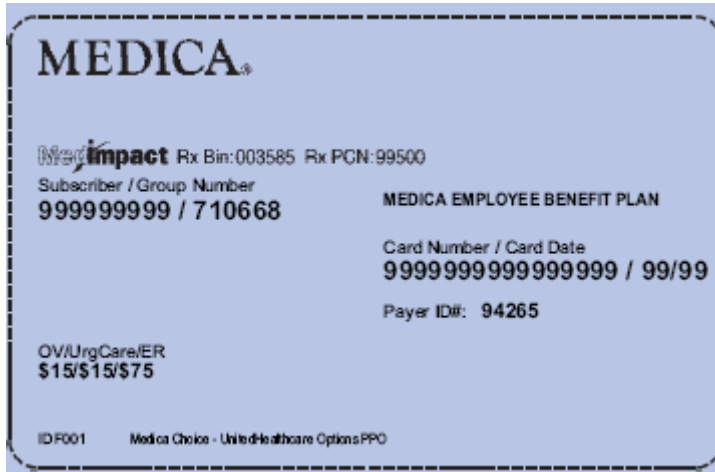


Medica Provider Fact Sheet on Passport from MedicaSM

Overview

Passport from Medica is a joint venture between Medica and UnitedHealth Group (UHG). Passport allows Medica to offer a comprehensive multi-site approach. Passport enables Medica to offer a single health plan to employers who are headquartered in the Medica service area (Minnesota, North Dakota, South Dakota and western Wisconsin) with employees located throughout the country.

Identification Card



Highlights

- Available for both self-insured and fully insured employer groups
- Allows members access to providers across the nation

Specialty Network

These networks follow the Medica standard networks:

- American Chiropractic Network (ACN)
- Medica Behavioral Health (MBH)
- United Resource Network (URN)
- Delta Dental
- MedImpact

Claim Submission

Claims should be submitted to:

Medica
PO Box 30990
Salt Lake City, UT 84130

Electronic payer ID 94265

Claims Payment and Provider Explanations of Benefits (EOBs)

- Payments will be issued on a different schedule than payments for Medica's other business. Payments will be issued, once per week, based on the first letter of the provider's check name:

Monday	A-C
Tuesday	D-H
Wednesday	I-M
Thursday	N-R
Friday	S-Z, 0-9, any other characters

 - Generally, the provider's check name will be the group name, e.g. ABC Clinic
 - Payments will not be bundled to one entity under the Alt Payee address. Payments will be made to the provider's check name under the individual practitioner (see Q&A for more details).
 - A maximum of 9 claims will be paid per Provider EOB.
- Provider EOBs and ePRA/835 will **not** include 7-digit COSMOS provider number.
- Adjustment, denial and disallow codes will **not** be used for this business on Provider EOBs. Proprietary "Remark codes", which are a combination of numbers and letters, will be used on Provider EOBs. Proprietary codes used on Provider EOBs are mapped to the ANSI X12 code set for the ePRA/835.

Additional Resources

- United Platform EOB to ePRA/835 Crosswalk
 - [http://provider.medica.com/router/default.xls?doc=/C13/ClaimsToolsForms/Document%20Library/Unet ANSI codes in 835 Companion Guide.xls](http://provider.medica.com/router/default.xls?doc=/C13/ClaimsToolsForms/Document%20Library/Unet%20ANSI%20codes%20in%20835%20Companion%20Guide.xls)
- Q&A on New Business Platform – United Platform
 - <http://provider.medica.com/router/default.pdf?doc=/C15/GeneralToolsForms/Document%20Library/UP%20QA.pdf>
- Explanation of the United Platform Provider EOB
 - Placeholder, not yet online

09/08